

Health Scrutiny Committee

Minutes of the meeting held on 26 November 2015

Present:

Councillor Craig – In the Chair

Councillors Hitchen, T.Judge, E.Newman, O'Neil, Paul, Stone, Webb and Wilson

Councillor Andrews, Executive Member for Adult Health and Wellbeing

Nick Gomm, Head of Corporate Services, North, Central and South Manchester
Clinical Commissioning Groups

Michelle Moran, Chief Executive, Manchester Mental Health and Social Care Trust
Anita Rolfe, Chief Nurse and Director of Quality Assurance, Manchester Mental
Health and Social Care Trust

Roger Prudham, Deputy Medical Director, North Manchester General Hospital

Hugh Mullen, Executive Director of Operations, North Manchester General Hospital

Dave Williams, Carers Forum

George Devlin, Longsight and Moss Side Community Project

Councillor S. Ali, Ward Member for Cheetham

Councillor Collins, Ward Member for Harpurhey

Councillor Davies, Ward Member for City Centre

Councillor Farrell, Ward Member for Higher Blackley

Apologies: Councillors Swannick and Teaubler

HSC/15/66

Minutes

Decision

1. To agree the minutes of the meeting held on 29 October 2015 as a correct record.
2. To note the minutes of the meeting held 22 October 2015 of the Learning Disability Task and Finish Group
3. To note the minutes of the meeting held on 10 November 2015 of the Trafford Borough Council and Manchester City Council Joint Health Scrutiny Committee – A New Health Deal for Trafford

HSC/15/67

Carers Consultation

The Committee considered the report of the Interim Head of Commissioning which explained the methodology that was undertaken for the carers' consultation. It set out the results of the consultation and reported the changes that are being put in place based upon the findings. The report informed members that involvement of carers and co-production with organisations will continue to be an ongoing part of the development of support for carers. The Interim Head of Commissioning introduced the report across its broad themes.

The Committee welcomed Dave Williams from the Carers Forum and George Devlin from the Longsight and Moss Side Community Project. Mr Williams said that he welcomed the report, saying that the consultation that had been undertaken was comprehensive and that it accurately reflected the views of carers. Mr Devlin said that he also welcomed the report and was pleased to have been involved with the consultation process.

Members welcomed the report, stating there are a significant number of carers in the city and the important role they provide can not be underestimated. A member said that in addition to the carers that are known there is a large number who are not known and asked what had been done to connect with this group of carers. The Strategic Lead Commissioner said that they had attempted to identify and engage those hard to reach carers by using the voluntary networks; using social media and holding an annual carers event in the Town Hall. She advised that in addition to this closer working relationships are planned with General Practitioners, Schools and other key services with the ambition being to establish a referral service.

Members then discussed young people and children who are carers. A member asked who would advocate on their behalf to ensure they are accessing the correct support and services and apply for carers budgets. Mr Williams said that work does need to be done to identify and support young carers to ensure that they are receiving the correct levels of support themselves. The Interim Head of Commissioning said that there is a Young Carers Service and we commission the Gaddum Centre to provide an Advocacy Service which also supports young people. A member said that the new Early Help Offer provided through Children's Services should also help identify and support young carers.

The Strategic Lead Commissioner advised that closer working relationships had been developed with Children's Services to maintain support for those young people during the transition to adult services.

A member commented that the provision of respite care for providers is difficult to secure and enquires about the levels of funding available for respite. The Director of Adult Social Services advised that Individual Carers Budgets can be used to purchase respite care and information regarding budgets available for respite will be circulated to members of the Committee.

Decisions

1. The Committee noted the report.
2. The Committee requested that the Director of Adult Social Services circulate information regarding budgets available for respite care to members of the Committee.

HSC/15/68

Carers Redesign

The Committee considered the report of the Interim Head of Commissioning which informed members that in tandem with the consultation work with carers a

coproduction process has commenced in order to develop an action plan and redesign carers' services across the city. All providers of carers' services had been invited to an initial meeting in August; representatives were subsequently appointed to attend a series of coproduction meetings with other stakeholders. This group was then tasked with appraising commissioning options for delivering support to carers. The coproduction group carried out an options appraisal for the different commissioning models and the coproduction group endorsed the option to move to a grants process for a Carers Network. The Interim Head of Commissioning introduced the report across its broad themes.

The Committee welcomed Dave Williams from the Carers Forum and George Devlin from the Longsight and Moss Side Community Project. Mr Williams said that carers groups across the city had worked together, bringing together a wealth of local knowledge which provided a powerful voice to influence the design. Mr Devlin said that he supported the outcome of the process and added that he endorsed the importance of supporting young people during the process of transition to adult carer.

Members again discussed the importance of identifying and supporting young people to ensure that they are not disadvantaged. The Chair said that more information was required about young carers. She said that she would speak with the Chair of the Young People and Children Scrutiny Committee to discuss how best to approach this subject.

A member enquired how the redesign of carer's services fitted within the context of the wider developments of integrated Adult Social Care. A member commented that there needed to be better interaction with GPs as they are in a position to identify carers and sign post them to carer's support services. Mr Williams said that they had been working with the GP Federation to improve access to GP practices for carers.

The Interim Director of Adult Social Services informed the Committee that the Carers Strategy is currently being refreshed and will be submitted to the Committee for comment when it is available.

Decision

1. The Committee thanked Mr Devlin and Mr Williams for attending the meeting.
2. The Committee reaffirmed its recognition of carers and the vital role that they play.
3. The Committee requested that a report on the refreshed Carers Strategy be submitted for consideration at an appropriate time.
4. The Committee requested that the Chair, in consultation with the Chair of the Young People and Children Scrutiny Committee agree an approach to scrutinising support services provided for young carers.

HSC/15/69 Clinical Service Transformation Update

The Committee considered the report submitted by The Pennine Acute Hospitals NHS Trust which described the Trust's Clinical Service Transformation plans and the work undertaken to date to develop proposals that will ensure the Trust's clinical and financial sustainability by 2019/20. The report advised that that the plans are clinically led and key principles underpin the Clinical Service Transformation programme including improved patient outcomes, reduced clinical variation and evidence based care pathways that use national and international examples of high quality care.

The Committee welcomed Roger Prudham, Deputy Medical Director, North Manchester General Hospital and Hugh Mullen, Executive Director of Operations, North Manchester General Hospital who introduced the report across its broad themes. Mr Prudham explained that both emergency and general surgery will be moved from North Manchester General Hospital to the Royal Oldham Hospital, one of the four specialist hospital sites identified through the Healthier Together process. He advised that social and community services, along with intermediate care will remain at North Manchester General Hospital. He said that no decision had been made regarding trauma and orthopaedics.

The Committee welcomed Councillor S. Ali, Ward Member for Cheetham; Councillor Collins, Ward Member for Harpurhey; Councillor Davies, Ward Member for City Centre and Councillor Farrell, Ward Member for Higher Blackley.

Councillor Farrell said that the changes to surgical services described by Mr Purdham had not been communicated to north Manchester Councillors and was not explicit within the report provided to scrutiny. He said that the changes described represented a downgrading of the hospital site and questioned what function it would serve in the future. Councillor Ali said that there were rumours that area's of the site were to be sold off to build houses on.

Councillor Davies said that throughout the Healthier Together consultation the only references to the relocation of surgical service had been in relation to emergency abdominal surgery. Mr Mullen said that day case surgery will remain at North Manchester General Hospital and that the number of in patient surgery cases will reduce as clinical practices change. Members of the Committee commented that the proposals described represented a downgrading of the hospital and that this was contrary to the assurances given during the Healthier Together consultation.

In response to a question from Councillor Collins Mr Mullen said that maternity services will remain at North Manchester General Hospital.

The Chair said that the report lacked detail and recommended that a future report is submitted for consideration by the Committee at an appropriate time which fully explains the plans and future status of North Manchester General Hospital. She requested that this report also includes a description of the involvement of the Clinical Commissioning Group and relevant Council officers in this decision making process. The Committee agreed this recommendation.

Decision

1. The Committee thanked Mr Prudham and Mr Mullen for attending the meeting.
2. The Committee request that an update report be submitted for consideration at an appropriate time which explains the plans and future status of North Manchester General Hospital. She requested that this report also includes a description of the involvement of the Clinical Commissioning Group and relevant Council officers in this decision making process.

HSC/15/70 Care Quality Commission Outcome Report

The Committee considered the report of the Manchester Mental Health and Social Care Trust which described the Trusts response to the Care Quality Commission (CQC) inspection report published 5 October 2015.

The Committee welcomed Michele Moran, Chief Executive, Manchester Mental Health and Social Care Trust and Anita Rolfe, Chief Nurse and Director of Quality Assurance, Manchester Mental Health and Social Care Trust. Ms Moran introduced the report across its broad themes.

Ms Moran said that although the overall report resulted in a rating of Requires Improvement this did not result in an enforcement notice being issued. She said that throughout the report reference is made to the 'good' caring of service users, which reflects the commitment and professionalism of staff working in the Trust. She said that the feedback obtained from service users throughout the inspection had been very positive.

Ms Rolfe said that in response to the inspection report the Trust had produced a detailed action plan that had been shared with stakeholders and the CQC. She said that the plan is robustly scrutinised and that a Task and Finish group had been established to monitor its implementation. She advised that the Trust's Board regularly reviews the implementation of this plan and it is to be fully implemented by March 2016. Members requested that the action plan is shared with the Committee. Ms Rolfe said that this is published on the Trust's website and she would circulate this information to members.

A member commented that low staff morale had been identified as an issue by the CQC and enquired what had been done to address this. Ms Moran said that this is recognised as an issue and the Trust had responded positively to address this. She said that staff are the most important asset to the organisation. She described that the Trust had instigated 'Listen to Action' events which seek to obtain the views of staff and to empower them in decisions that are made. She said that they continue to monitor staff morale and signs of improvement had been identified.

A member commented that the future uncertainty of the Trust would contribute to low staff morale however despite this, staff continue to be committed to delivering the highest quality of care to services users and this is to be acknowledged. The Chair advised that a seminar will be convened in January 2016 with stakeholders to

discuss the proposals for the future delivery of Mental Health Services in Manchester.

Decision

1. The Committee thanked Ms Moran and Ms Rolfe for attending the meeting.
2. The Committee noted and thanked the commitment of staff at the Manchester Mental Health and Social Care Trust in delivering high quality care to service users.
3. The Committee requested that the Manchester Mental Health Social Care Trust circulate the Action Plan to members of the Committee.
4. The Committee agreed that a seminar will be held in January 2016 to discuss the proposals for the future delivery of Mental Health Services in Manchester.

HSC/15/71 Health and Wellbeing Update

The Committee received a report which provided an overview of developments across Health and Social Care and the local NHS.

A member said that he welcomed the update provided by the University Hospital of South Manchester. He said that at meeting of the Trafford Borough Council and Manchester City Council Joint Health Scrutiny Committee held 10 November 2015, members had been informed that there were delays to the implementation of the £12m capital investment at the site. He said that the Trafford Borough Council and Manchester City Council Joint Health Scrutiny Committee will continue to monitor this and recommended that any further updates provided to this Committee should include an update on this programme of work.

A member welcomed the information provided within the report that described the £2.2M investment from MacMillan into the MacMillan Cancer Improvement Partnership.

Decision

1. To note the reports.
2. The Committee requested that any updates from University Hospital of South Manchester shall include a progress report on the implementation of the £12m capital investment at the site.

HSC/15/72 Overview Report

A report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

Decision

1. To note the report and approve the work programme